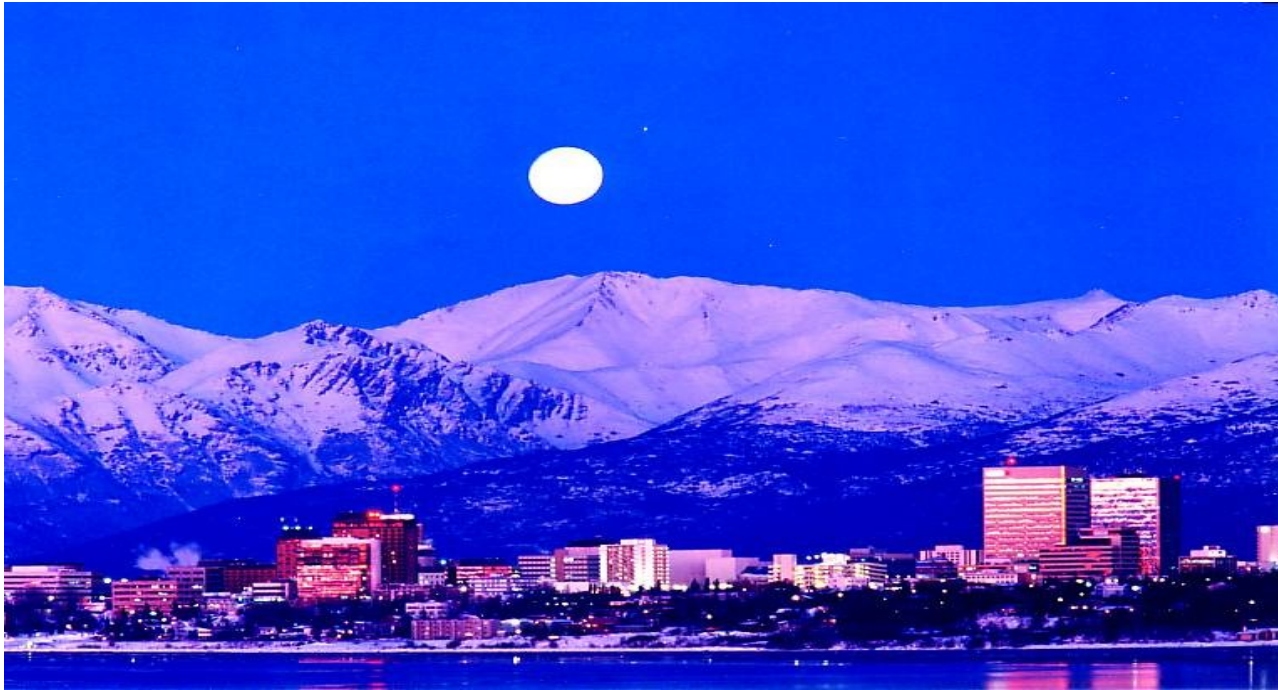




# Alaska VA/3MDG Demo Project



Dan Anderson, 3<sup>rd</sup> Medical Group JV Coordinator  
Adam Kurzejeski, Alaska VA JV Coordinator  
2007 Joint Venture Conference

March 6, 2007



***One Team—One Fight!!***





# Overview

- 
- History
  - Organizational Chart
  - Goals
  - Process Improvement
  - Metrics
  - Lessons Learned
  - Exportability



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# History

- Dec 03 – Selected as test site for Budget & Financial Management System (Joint Venture Business Office)
- Jun 04 – Approved & funded for 3-year \$3M project
- Dec 04 – Office opens, begin hiring employees
- May 05 – First DSS Site Visit
- Aug 06 – Mid-Project Assessment
- Oct 06 – DSS Site Workshop
- Sep 07 – Official end of DSS Project

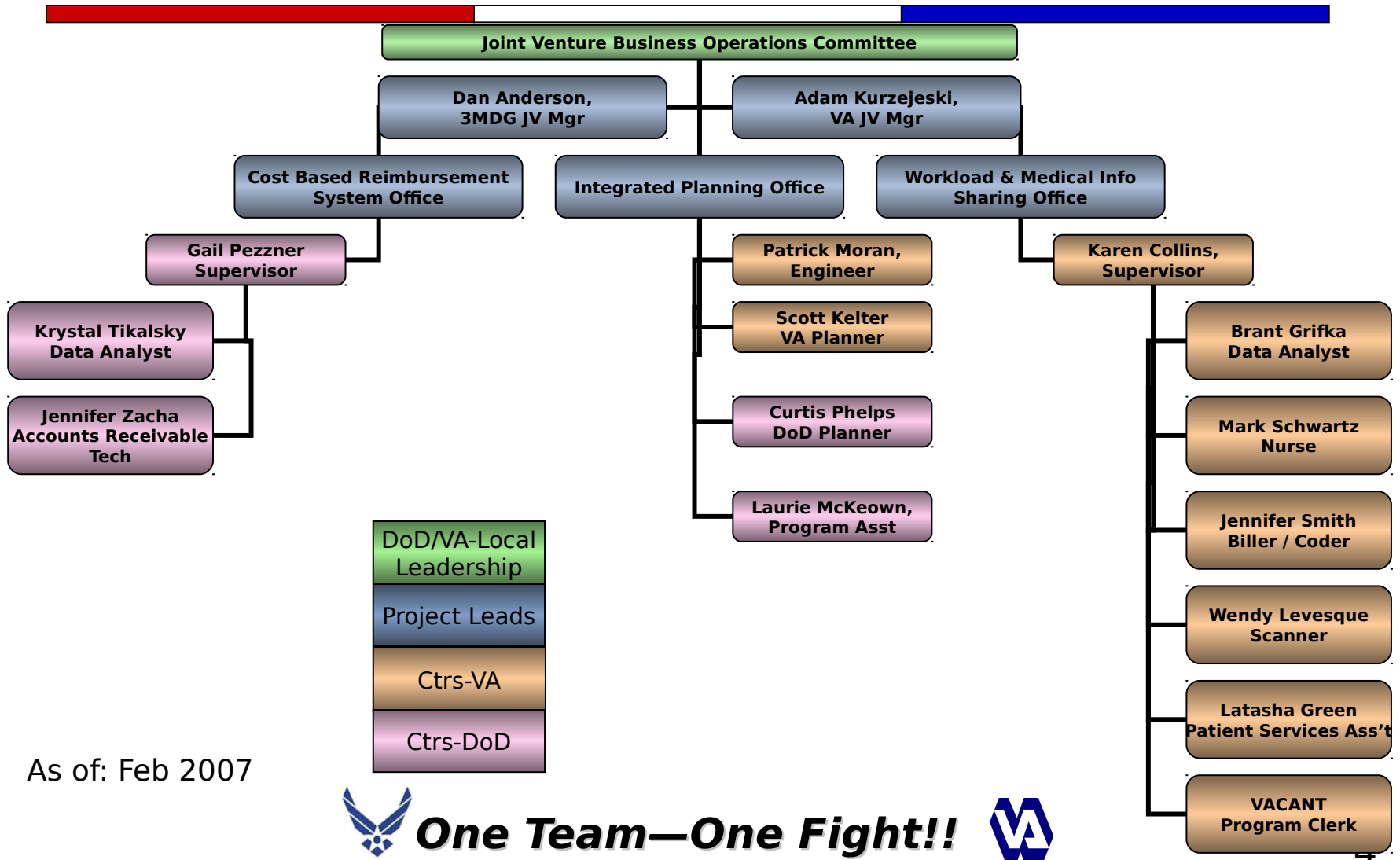


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# Organization



As of: Feb 2007



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# Goals



- Develop a unique and itemized bill for every VA episode of care
- Develop systems/processes so all VA patient workload costs & payments are individually tracked
- Develop systems/processes to capture & authorize all VA workload at the JVMTF into the VA fee program



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# Process Improvement



## Previous Billing Process

- Monthly billing report accomplished on excel spreadsheet
- Submitted to VA for reimbursement using per diem rate for inpatients/flat rate for ER visits
- VA approved or denied charges
- Reimbursement received 60 to 90 days



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# Process Improvement



## New Billing Process

- CHCS billing reports generated & submitted to VA for review
  - Disputed charges reviewed and joint decision made by DoD & VA JVBO
- Billing forms are generated for each patient episode of care using Just Claims Software
- Claims are batched and forwarded to VA Biller for processing
- Claim totals are balanced with monthly summary
- Reimbursement - 14 to 45 days turnaround



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# UB92 Billing Form Example



Just Claims UB-92 (HCFA-1450)

File Go To Lists Reports Tools Help

3rd Medical Group  
5955 Zeamer Ave  
Elmendorf AFB, AK 99506

2  
3 PATIENT CONTROL NO.  
1234567

5 FED TAX NO  
910578190

6 STATEMENT COVERS PERIOD  
010007 010007

7 COV D  
8N-CD  
9C-ID  
10L-RD  
11

12 PATIENT NAME  
MR EXAMPLE

13 PATIENT ADDRESS  
123 ANY ST ANYWHERE US 12345

14 BIRTHDATE  
01Jan0001

15 SEX  
M

16 ADMISSION  
01/00/07 00

21 D-PR  
22 STA  
23 MEDICAL RECORD NO

24  
25  
26  
27  
28  
29  
30  
31

32 OCCURRENCE DATE  
33 CODE  
34 OCCURRENCE DATE  
35 CODE  
36 OCCURRENCE DATE  
37 CODE

38  
39  
40  
41  
42  
43  
44  
45  
46  
47  
48  
49

VETERANS ADMINISTRATION  
3000 C ST  
ANCHORAGE, AK 99503

42 REV CD  
43 DESCRIPTION  
44 HCPCS / RATES  
45 SERV DATE  
46 SERV UNITS  
47 TOTAL CHARGES  
48 NON-COVERED CHARGES  
49

0450 ER Visit 99285-25 01/09/07 1 271.82  
0730 Electrocardiogram, Tracing 93005 01/09/07 1 18.82  
0412 Airway Inhalation Treatment 94640 01/09/07 1 18.12  
0300 Bilirubin, Direct 82248 01/09/07 1 6.33  
0300 Prothrombin Time 85610 01/09/07 1 4.95  
0300 Thromboplastin Time, Partial 85730 01/09/07 1 7.56  
0300 Creatine Kinase 82550 01/09/07 1 8.21  
0300 Creatine, MB Fraction 82553 01/09/07 1 14.55  
0300 Assay of Troponin, Quant 84484 01/09/07 1 12.41  
0300 Natriuretic Peptide 83880 01/09/07 1 42.79  
0300 Manual Diff 85007 01/09/07 1 4.34  
0300 Assay Thyroid Stim Hormone 84443 01/09/07 1 21.17  
0300 Comprehensive Metabolic Panel 80053 01/09/07 1 13.32  
0307 Urinalysis, Auto, w/o Scope 81003 01/09/07 1 2.83  
0307 Microscopic Exam of Urine 81015 01/09/07 1 3.83  
0300 CBC w/Autodiff 85025 01/09/07 1 9.80  
0324 Chest X-Ray 71010 01/09/07 1 21.70

0001 TOTAL: 482.55

50 PAYER  
VETERANS ADMINISTRATION

51 PROVIDER NO.  
52AL INFO  
53ASB  
54 PRIOR PAYMENTS  
55 EST AMOUNT DUE  
56

Enter the attending physician name

February 21, 2007

Start Outlook Today - Micr... Microsoft Excel - Path... Just Claims UB-92 10:21 AM





# Process Improvement



- Set up systems and processes to allow for:
  - use of VA fee package for authorizations
  - create consults in CPRS
  - capture of CPT, ICD9 and DRG's
  - viewing/reporting of patient data in CHCS
  - retrieval of clinical data
  - payment of care on a patient specific basis
  - third party collections



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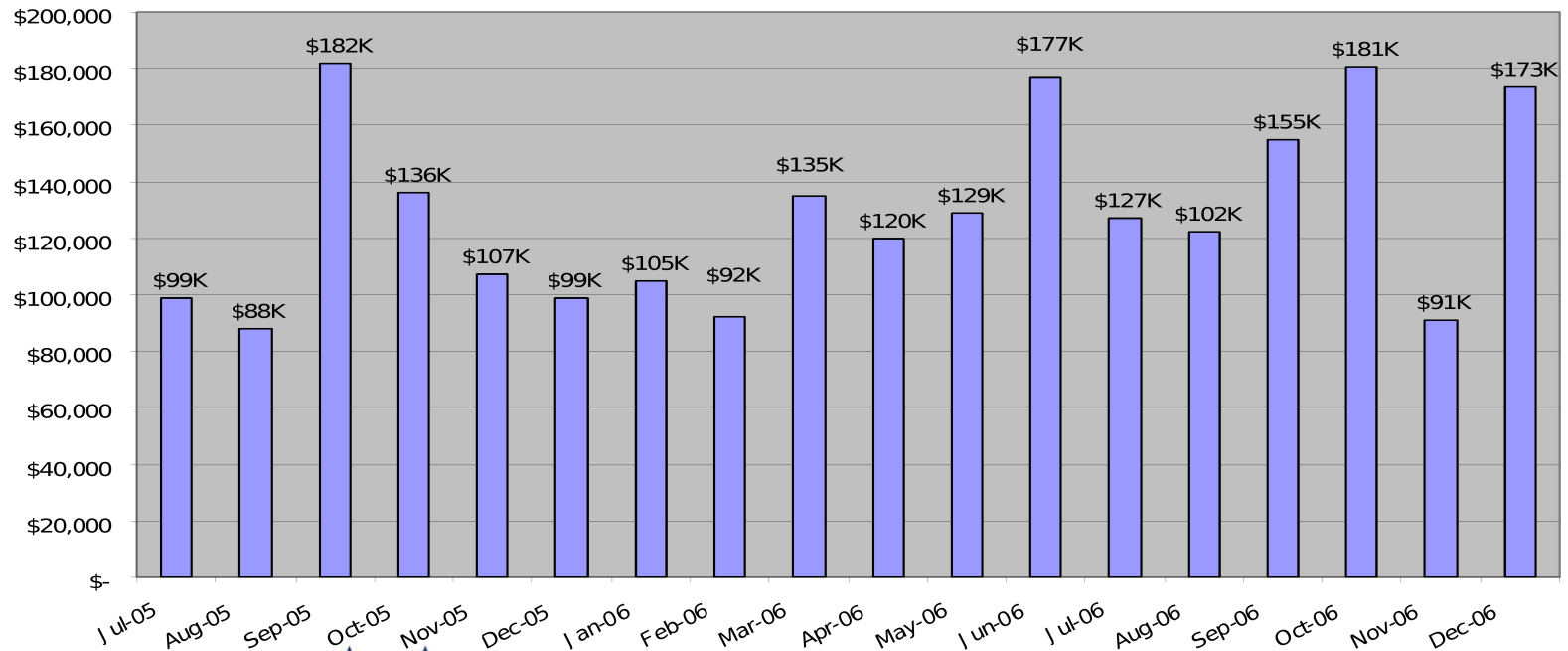




# Metrics

**-Inpatient-**  
**Paid Amount to DOD now credited in VERA**  
**through the VA Fee System**

**Cumulative Total = \$2,298,000**



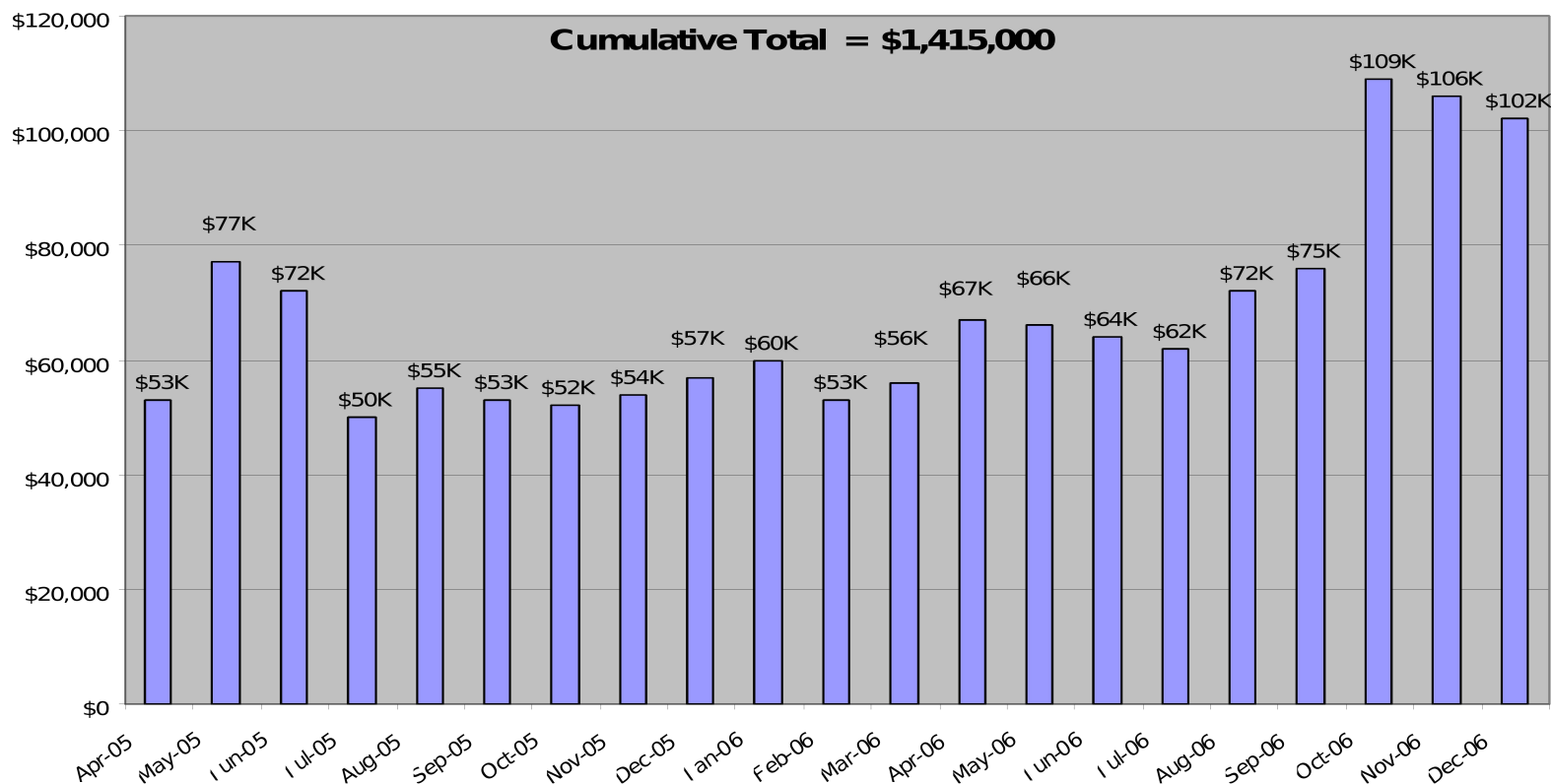
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# Metrics

**-Outpatient-  
Paid Amount to DOD now credited in VERA  
through the VA Fee System**



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# Lessons Learned



- Establish co-located business office
- Flowchart new processes thoroughly
- Implement audit process to verify accuracy
- Communication: Keep your VA or DoD counterpart informed of all key changes



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# Exportability



- Capturing VA workload in the JV MTF and getting credit in the existing VA Fee Program
- Maximize third party collections on VA patients seen at the JV MTF using itemized billing
- CHCS monthly billing reports
- Importing clinical results & imaging studies from AHLTA to CPRS via E-film



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# *Questions ?*

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